

Class III

LO 6: Responds appropriately to oral messages/ telephonic communication

Assessment Item 1: If there is a call for your mother and she is not at home, what will you say to the person on the other side?

- a. Can you leave a message for her?
- b. I am playing.
- c. Father is in the office.

Ans. a. Can you leave a message for her?

Assessment Item 2: Children are playing a game. If a child falls down, what will you NOT say to him/her?

- a. Do you need water?
- b. Do you have pain?
- c. Wait, I want to play.

Ans. c. Wait, I want to play.

Assessment Item 3:

Q. What will you say when you cannot hear something said by someone?

- a. Speak it again.
- b. Could you please repeat?
- c. Don't say again.

Ans. b. Could you please repeat?

Assessment Item 4: When you visit a patient, what will you say?

- a. Welcome
- b. Get well soon
- c. Thank you.

Ans. b. Get well soon

Assessment Item 5:

Which of the following is the correct way of speaking when you break someone's pen by mistake?

- a. Please, I have broken your pen.
- b. Sorry, I have broken your pen.

c. Thank you, I have broken your pen.

Ans. b. Sorry, I have broken your pen.

Assessment Item 6:

Which of the following is the correct way of speaking when you break someone's pen by mistake?

a. Please, I have broken your pen.

b. Sorry, I have broken your pen.

c. Thank you, I have broken your pen.

Ans. b. Sorry, I have broken your pen.

Assessment Item 7:

What will you say to a guest when he leaves?

a. Please, visit again.

b. Can I live with you?

c. May I take your car for a drive?

Ans. a. Please, visit again.

Assessment Item 8:

What will you say to someone when you need a pen, but don't have one?

- a. Please, I wanted your pen.
- b. Can I take your pen?
- c. May I borrow your pen?

Ans. c. May I borrow your pen?

Assessment Item 9:

You want to know the price of the toy in the shop window. What will you say or ask to the shopkeeper?

- a. What is the cost of this toy?
- b. What is the prize of this toy?
- c. May I take this toy?

Ans. c) What is the cost of this toy?

Assessment Item 10:

What will you say to your friend who has been back from a long vacation?

- a. I missed spending time with you.
- b. When will you go on a vacation again?
- c. Why did you come back?

Ans. a. I missed spending time with you.